



Nightlights (Sydney Metro)

Our Service

- Our trusted, qualified and experienced electrician will tailor the installation to the individual property
- With care and consideration to the vendor and their family, cables are hidden where possible amongst lawn or shrubbery for an aesthetically pleasing installation.
- Courteous, clean and professional service is always assured

The Facts

- Installation of lights is carried out with **safety** in mind. Using low voltage 12v cable that is not affected or made unsafe by moisture and can even be installed in wet weather.
- Cable can pass through door and window jambs, allowing the property to be **securely** locked up.
- VFX have led the change towards **energy efficient** lighting for real estate signs by using 12-voltage cable and 50-watt light systems. Timers are also used to increase energy efficiency by automatic on/off operation.
- Our electrician holds an A Class Licence and has full liability **insurance cover**.

Installation

Please ensure there is access to power or contact details are provided for access

Collection

Nightlights are collected with the sign unless requested prior. Please ensure lights are unplugged (as per instructions provided on calling card) or contact details are provided for access.

FAQ

What is the service area?

Sydney Metro

The sign has been installed, but where is the light?

The nightlights are installed the following Monday or Thursday after the sign has been installed.

The nightlight isn't working

Email your customer support contact at VFX to book in a service. There is no charge for blown globes or faulty equipment, however if the equipment has been damaged charges will apply for site visit.

When would a \$62 site visit fee be applicable?

Electrician visits the site and can not install due to;

- No safe access to power
- Power source is too far from signboard location i.e. more than 30m
- Tenant or vendor declines installation

This charge can be avoided if vendor gives permission and access to power is checked prior to ordering.

When would a \$35 site visit fee be applicable?

For each additional attempt to collect the nightlight if it is not unplugged and available on the first free visit.

Copy of calling card